

Xtreme AV

The Music Gun™

14-Day Conditional Money-Back Guarantee...



First and foremost... our goal is to create 110% satisfied customers!
We grow our business primarily through word-of-mouth referrals.

Our Xtreme AV 14-Day Conditional Money-Back Guarantee...

100% Refund Policy: In the rare occurrences that a customer is not completely satisfied with their Xtreme AV Music Gun™ purchase... ***within 14 days of the shipping date on the shipping label...*** a customer can request a “Refund” for the purchase price of their Music Gun - **provided the Gun is not damaged and is returned in “as new” condition.** Once the Gun is returned to Xtreme AV **with a Return Authorization Number**, after inspection and testing, Xtreme AV will issue the customer a check... or apply a refund to their credit card... for 100% of the Gun’s purchase price (**less incurred shipping/insurance charges**). Please allow 1 - 2 days for inspection and testing. Return shipping costs of the product to Xtreme AV is the responsibility of the customer.

In addition, if the “Gun” has been intentionally tampered with... the 14-Day Conditional Money-Back Guarantee is VOIDED... and NO REFUND will be issued.

Xtreme AV Product Return Procedure...

STEP 1: To “Request a Refund”, please contact Brian Kyle at Xtreme Cables via PHONE to receive your Return Authorization (RA) Number.

NOTE: Obtaining a RA Number by Phone is REQUIRED to qualify for the 14-Day Conditional Money-Back Guarantee... and is one of the expressed “Conditions”. Failure to first obtain a Return Authorization Number prior to sending in the product voids our money-back GUARANTEE policy... and the “Gun” will be shipped back to the customer at the customer’s expense.

Phone: (949) 488-7662

STEP 2: Please ship the product(s) via INSURED USPS Priority Mail or INSURED FedEx to:

Brian Kyle
Xtreme AV
RA#:
33331 Ocean Hill Drive
Dana Point, CA 92629-1122 USA

Please include any comments and/or suggestions. We listen, and we want our customers to be completely satisfied with all of their Xtreme AV purchases.

Thank you for your business and support.

Enjoy the Music... and Video!!!

Sincerely,

Brian K. Kyle
President & CEO
Xtreme Cables · Xtreme AV
(949) 488-7662

Xtreme AV The Music Gun™ or The Music Gun™ Pro Questions???

Please call Brian Kyle at (949) 488-7662
